



Western Electronics Customer Web Portal

Western Electronics values a strong, integrated relationship with our customers. In order to give our customers a view into our manufacturing facility, we've developed a customer web portal. This portal provides up-to-date views into customer orders and shipments, and also provides collaboration tools for keeping customers informed about every aspect of our business. New applications are being added all the time!

For each customer, Western Electronics creates a unique, customized portal. When a customer logs on using their secure login/password, they are shown a list of applications, which can be customized down to each user's security profile.

The best part of the customer portal is how intuitive it is to use. No training is required. The user's email is their login, and the user can change their password, so it's easy to remember.

If you would like to request a user id, simply go to the following site and fill out the login request form.

<http://customer.westernelectronics.com/login/AccessRequestWestern.jsp>

If you already have a user id, but have forgotten the password, it can be resent to you using this form.

<http://customer.westernelectronics.com/PasswordRequest.jsp>

Once you have a login and password, go to this site, and login. <http://customer.westernelectronics.com>

Western Electronics Customer Site... Login - Microsoft Internet Explorer


File Edit View Favorites Tools Help

Back Forward Stop Refresh Home Search Favorites Media

Address <http://sales.westernelectronics.com/login/LoginWesternPortal.jsp> Go Links >>

Google Search Web Search Site PageRank 79 blocked AutoFill Options

Y! Search Web NEW

 westernelectronics™

Customer Login

Email Address

Password

Log In

[Need a login and password?](#)
[Forgot your password?](#)
[About the Customer Site](#)

SUPPLY CHAIN MANAGEMENT

©2004 westernelectronics

Done Internet

Once you've logged in, you'll see your custom web site, with a list of applications on the left side. Depending on your security profile, you may not have all the applications listed in the figure below.



To begin working with an application, click on one of the links on the left.

For example, to view your order status, click on the “Order Status” link. This brings up a list of all open PO’s you have with Western Electronics.

The screenshot shows a Microsoft Internet Explorer browser window displaying the 'Supply Chain Management' application. The address bar shows the URL: <http://sales.westernelectronics.com/secure/customers/customer.jsp?webpage=orderstatus>. The page features a navigation menu on the left with links such as Home, Minutes, Refurb, BOM, Contacts, Order Status, Order Release, RMA, RFQ, Quotes, ECN, Drawings, Quality, Update Profile, FileBrowser, and Logout. The main content area is titled 'Enter PO Number for Closed or Older Orders not Shown Below' and includes a note: 'Note: If the PO is not listed in the drop-down list, it will take several seconds to re-query the order database for that information.' Below the note is a search form with a text input field, a dropdown menu set to 'All Open Orders', and 'Clear' and 'Submit' buttons. The 'All Open Orders' section displays a table of open orders.

PO Num/ Site	Order Num	Line/ Rel	Item Num Item Desc	Promise Date	Order QTY	Ship QTY	Ship Date	Status	Tracking Dates
46574 Meridian	4662	1/0	0790-310-00001- 0001.1 ASSY PROCESSOR BOARD REV 1.1		0	0		Ordered	Not Available
8469 Meridian	4584	2/0	0790-50-10101-1001 LCD ASSY FOR TED	01/31/04	0	0		Ordered	Not Available
8469 Meridian	4584	3/0	0790-GAMETCH-001 IC2 ASSY PRGM 2Meg EEPROM FOR TED REPAIR	01/31/04	77	32	12/08/03	Ordered	

To view a single PO, choose it from the drop-down, or you can view all open and current (within the last 90 days) orders.

The screenshot shows a web browser window titled "Supply Chain Management - Microsoft Internet Explorer". The address bar displays the URL: <http://sales.westernelectronics.com/secure/customers/customer.jsp?webpage=orderstatus&post=y>. The page content includes a navigation menu on the left with items like Home, Minutes, Refurb, BOM, Contacts, Order Status, Order Release, RMA, RFQ, Quotes, ECN, Drawings, Quality, Update Profile, FileBrowser, and Logout. The main content area has a heading "Enter PO Number for Closed or Older Orders not Shown Below" and a note: "Note: If the PO is not listed in the drop-down list, it will take several seconds to re-query the order database for that information." Below this is a search form with a text input field, a dropdown menu set to "All Open & Current", and "Clear" and "Submit" buttons. The section "All Open & Recent Orders (Open Orders & Order Dates within 90 days)" contains a table with the following data:

PO Num/ Site	Order Num	Line/ Rel	Item Num Item Desc	Promise Date	Order QTY	Ship QTY	Ship Date	Status	Tracking Dates
51949 Interconnect	S063678	1/0	#GMT-753-00003-0001 CBL, BACKPLANE TOP RIBBON, 34 POS	10/21/03	30	30	10/21/03	Complete	
51949 Interconnect	S063678	2/0	#GMT-753-00003-0002 CBL, BACKPLANE TOP RIBBON, 34 POS	10/21/03	30	30	10/21/03	Complete	
51949	S063678	3/0	#GMT-753-00003-	10/21/03	30	30	10/21/03	Complete	

Other applications on the web portal are just as easy to use. If you have any problems or would like to suggest a new application or change to an existing application, please contact your sales executive or email us at webmaster@westernelectronics.com.